

# Outlook-Access

## Overview

Your I-MATH mailbox is hosted on Microsoft Exchange Online (**Outlook**). Your e-mail address stays the same — only the mail server changes. This page shows the different ways to access your mailbox and how to set up Thunderbird step by step.

For shared mailbox look here: [Shared mailbox](#)

## Ways to access your mailbox

### 1. Browser

The quickest option, no installation needed: open <https://outlook.office.com> in your browser and sign in with your UZH e-mail address and password.

### 2. Outlook App

#### Personal computer

Install Microsoft Outlook directly on your device — follow the UZH Central IT instructions for the [Outlook desktop app](#) or the [Outlook mobile app](#).

#### ThinLinc

The Outlook app is not available on ThinLinc. Use the [browser](#) or [Thunderbird](#) instead.

#### Citrix (staff only)

Staff members can use the full Microsoft Outlook desktop application through the UZH Citrix environment. Sign in to the Citrix portal and launch **Outlook** from the list of available apps. The same UZH instructions apply as for the personal computer: [Outlook desktop app](#) / [Outlook mobile](#)

[app](#).

## 3. Other App

- [UZH FAQ](#), [Accepted Apps](#) (scroll to the bottom)
- **Thunderbird** - [Setup](#)
  - **BTW:** if you *don't* want use the *MS-Outlook App* on your Android mobile phone, you can install Thunderbird on Android and export the outlook-account config from Thunderbird (Thinlinc, Notebook) via `Tools > Export to mobile` via QR-Code and import that one in the Android Thunderbird App - voila, easy duplicate.
- FairEmail - **not accepted bei UZH Outlook**

## Questions or problems?

If something does not work as described, contact [support@math.uzh.ch](mailto:support@math.uzh.ch).

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