

ms-teams

- Every UZH member has a MS-Teams Account.
 - Use your official UZH institutes email address (...@math.uzh.ch) to login.
 - If you can't login, set a password for account *Active Directory* under <https://identity.uzh.ch>
- Login: [Microsoft Authentication](#)

Telephone

- To use MS-Teams as a phone (incl a phone number), a *MS phone plan* has to be purchased via the institute.
- Typically only administrative staff has a *MS phone plan* assigned to it.

Using MS-Teams

- MS-Teams via Browser: <https://teams.microsoft.com>
- MS-Teams Client: Windows & Mac - via App Store
- MS-Teams Client: Linux - Google Chrome WPA (installation see below)

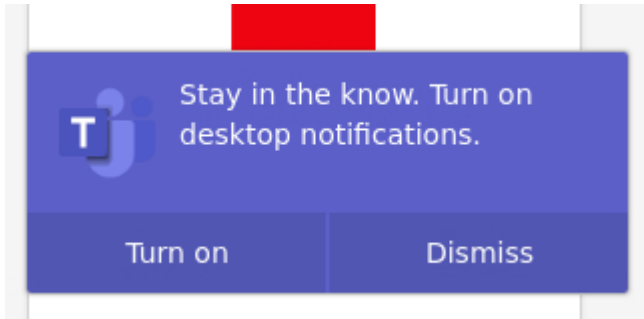
Thinlinc (Linux)

- Webcam Support:
 - Using the terminals in Y27: just plug in the webcam.
 - Audio/Video Test: <https://janus.conf.meetecho.com/echotest.html> (press 'Start' on the top)
 - Not using the terminals in Y27 (e.g. from at home, or on your notebook): **NO** webcam support by using MS-Teams via Thinlinc (instead: Start MS-Teams outside of Thinlinc).
- Chat, Audio and Screen share is fine
- Menu > Teams (to find it quickly, type 'teams' in the input field).

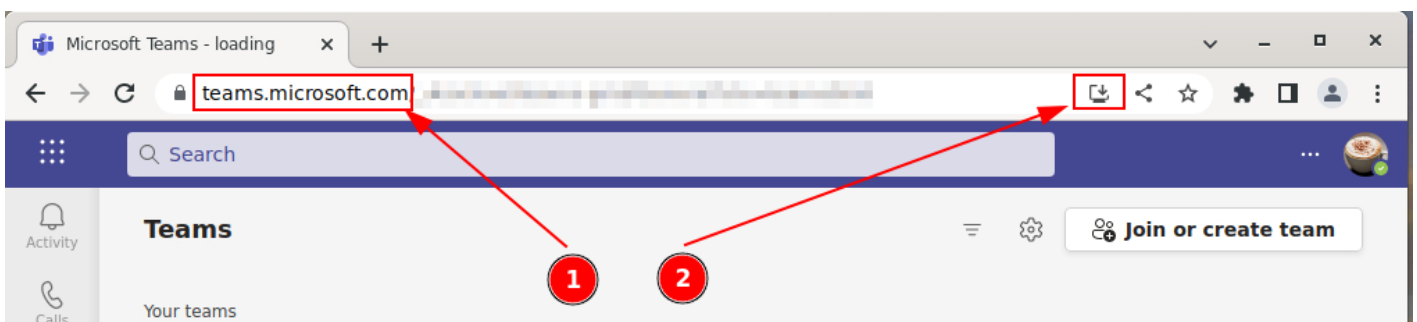
First time use / installation

Activate MS-Teams as PWA installation.

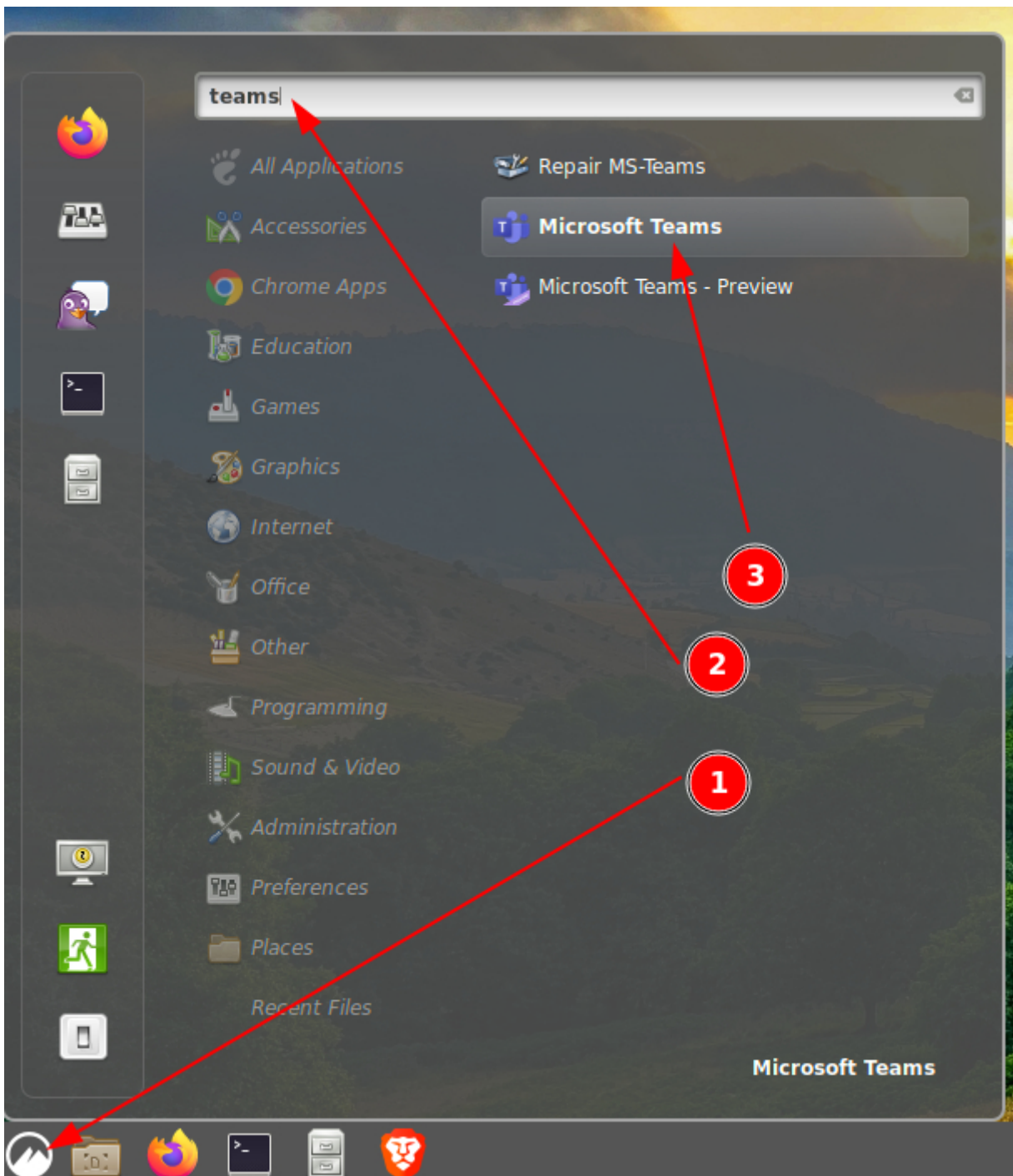
- In Google Chrome (Chrome and Brave are supported for the MS-Teams PWA app) open <https://teams.microsoft.com>
- Log in.
- Allow *desktop notifications*



- Install the PWA



- From now on, start the PWA via start menu:



- After installation, you'll find also a start icon on the Desktop.
- PWA does not have a dedicated notification icon in the border panel - instead you'll see new message notifications in the general notification area.
- To bring MS-Teams to the front, press `Alt-Tab` or start MS-Teams again.

Printing

To open the print dialog, please press: **Ctrl Shift p**.

MS-Teams does not start

- Open the menu (lower left corner)
- Type: **Teams**
- Click on **Repair MS-Teams**
- After a few seconds, try to start MS-Teams again.

Problem with audio

Using audio (mic/speaker) in MS-Teams on Thinlinc is fine, but needs some attention after powering on the terminal:

- Power on terminal
- Unplug / plug the headset
- If thinlinc is already connected: `F8 > disconnect and log in again`.
- If MS-Teams still has a problem: `quit MS-Teams and start MS-Teams again`.

Test:

- PWA version of MS-Teams: `Menu > pavu (Pulse Audio Volume Control) > Input Devices > Tunnel: flickering when you speak`

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